



**iPLEDGE**

*Delivering  
on Promises*



**OUR CAN-DO TEAM IS DEDICATED TO COMPLETE CUSTOMER SATISFACTION.  
SEE HOW THE IPLEDGE PROGRAM CAN MAKE A DIFFERENCE FOR YOUR BUSINESS.**

AT IPLEX WE ARE STRIVING TO BUILD TEAMS THAT ARE DEDICATED TO PROVIDING COMPLETE CUSTOMER SATISFACTION. WE ARE COMMITTED TO IDENTIFYING THE MOST EFFICIENT AND EFFECTIVE MEANS TO MEET OUR CUSTOMER'S NEEDS.

THE IPLEDGE PROGRAM HELPS US ACHIEVE THIS BY DEFINING OUR CORE PRINCIPLES AND HOW WE PLAN ON DELIVERING THEM TO OUR PLUMBING MERCHANT CUSTOMERS.

## WE PROMISE TO DELIVER ON SERVICE



### AVAILABILITY PROMISE

We guarantee to have the iPledge range of Plumber's Essentials items in stock ready for delivery on your next order. That's 150 of our core products, ready for delivery on your next scheduled delivery day. If we fail to meet our delivery promise on a Plumber's Essential item, we will notify you ahead of the scheduled delivery to discuss an acceptable solution.

If any other stocked item outside the Plumber's Essential range is unavailable at time of order, we will contact you to notify the next available delivery date.



### COLLECTION AND DELIVERY PROMISE

Contact **13 18 40** to arrange a 2 hour pick up service and we promise your order will be ready to collect 2 hours after you receive an order acknowledgment, if not we will courier your order to you at our cost.

If you need it now and can't get to us, we can arrange a courier service for your fast turnaround needs.

Call us on **13 18 40** to discuss our Premium Courier Service, with our Customer Service Representatives. *Courier charges apply.*



### PROMPT RESPONSE PROMISE

Your time is important to us. Call us on **13 18 40 between 7am and 4.30pm weekdays** and we promise to answer your calls within 30 seconds. If we happen to be busy, we won't make you wait - leave us a message and we guarantee to call you back within 15 minutes.



### QUICK QUOTES PROMISE

Email us at [iplex.quotes@iplexpipelines.com.au](mailto:iplex.quotes@iplexpipelines.com.au) for quote requests and our team promises to get your quote back within a maximum 24 hours.



### FAST CREDITS PROMISE

Email us at [creditclaims@iplexpipelines.com.au](mailto:creditclaims@iplexpipelines.com.au) and we promise to acknowledge your credit within 3 days of receipt. We promise to have your credits resolved within 30 days, if not then we waive any applicable restocking fees.

For Terms and Conditions visit [www.iplex.com.au/ipledge](http://www.iplex.com.au/ipledge)



## PIPES

### DWV PIPE

ITEM CODE	ITEM DESCRIPTION
DPSH40	40 DWV PIPE PLPL X 6M
DPSH50	50 DWV PIPE PLPL X 6M
DPSH65	65 DWV PIPE PLPL X 6M
DPSH80	80 DWV PIPE PLPL X 6M
DSMH100	100 SN6 DWV PIPE SWJ x 6M
DSMH150	150 SN4 DWV PIPE SWJ X 6M
DSMH225	225 SN4 DWV PIPE SWJ X 6M
DSMH300	300 SN4 DWV PIPE SWJ X 6M

### STORM WATER PIPE

ITEM CODE	ITEM DESCRIPTION
WPSO90	90 HD SW PIPE SWJ X 6M
WPSO150	150 HD SW PIPE SWJ X 6M
WPSO225	225 HD SW PIPE SWJ X 6M
WPSO300	300 HD SW PIPE SWJ X 6M

### PE PIPE

ITEM CODE	ITEM DESCRIPTION
PBH122550	25 SDR13.6 POLY PE100 PIPE X 50M
PBH1225200	25 SDR13.6 POLY PE100 PIPE X 200M
PBH123250	32 SDR13.6 POLY PE100 PIPE X 50M
PBH125050	50 SDR13.6 POLY PE100 PIPE X 50M
PBH124050	40 SDR13.6 POLY PE100 PIPE X 50M



## FITTINGS

### DWV FITTINGS - FF BENDS

ITEM CODE	ITEM DESCRIPTION
D0024045	40X45D DWV BEND FF
D0024088	40X88D DWV BEND FF
D0025045	50X45D DWV BEND FF
D0025088	50X88D DWV BEND FF
D0026545	65X45D DWV BEND FF
D0026588	65X88D DWV BEND FF
D0021005	100X5D DWV BEND FF
D00210015	100X15D DWV BEND FF
D00210030	100X30D DWV BEND FF
D00210045	100X45D DWV BEND FF
D00210060	100X60D DWV BEND FF
D00210088	100X88D DWV BEND FF
D0021505	150X5D DWV ELBOW FF
D00215015	150X15D DWV BEND FF
D00215045	150X45D DWV BEND FF
D00215088	150X88D DWV BEND FF
D0015045	50X45D DWV BEND FF I/O
D0015088	50X88D DWV BEND FF I/O
D0014088	40X88D DWV BEND FF I/O
D0016588	65X88D DWV BEND FF I/O
D00110045	100X45D DWV BEND FF I/O

### DWV FITTINGS - FF BENDS

ITEM CODE	ITEM DESCRIPTION
D00110088	100X88D DWV BEND FF I/O
D00510088	100X88D DWV BEND FF R/ACC
D01010045	100X45D DWV BEND FF S/ACC
D01010088	100X88D DWV BEND FF S/ACC

### DWV FITTINGS - MF BENDS

ITEM CODE	ITEM DESCRIPTION
D0034042	40X42D DWV BEND MF
D0035042	50X42D DWV BEND MF
D0035088	50X88D DWV BEND MF
D0036542	65X42D DWV BEND MF
D0031005	100X5D DWV BEND MF
D00310015	100X15D DWV BEND MF
D00310030	100X30D DWV BEND MF
D00310042	100X42D DWV BEND MF
D00310060	100X60D DWV BEND MF
D00310088	100X88D DWV BEND MF
D00315015	150X15D DWV BEND MF
D00315042	150X42D DWV BEND MF
D00315088	150X88D DWV BEND MF

### DWV FITTINGS - JUNCTIONS

ITEM CODE	ITEM DESCRIPTION
D0244045	40X45D DWV JUNC FF
D0244088	40X88D DWV JUNC FF
D0245045	50X45D DWV JUNC FF
D0245088	50X88D DWV JUNC FF
D0246545	65X45D DWV JUNC FF
D0246588	65X88D DWV JUNC FF
D02410045	100X45D DWV JUNC FF
D02410088	100X88D DWV JUNC FF
D02415088	150X88D DWV JUNC FF
D02415045	150X45D DWV JUNC FF
D02610045	100X45D DWV JUNC MF
D02610088	100X88D DWV JUNC MF
D01910045	100X45D DWV JUNC FF S/ACC LH
D02010045	100X45D DWV JUNC FF S/ACC RH
D02310088	100X88D DWV JUNC FF R/ACC
D025106545	100X65X45D DWV JUNC FF PL RED
D025105045	100X50X45D DWV JUNC FF PL RED
D025151045	150X100X45D DWV JUNC FF PL RED
D025151088	150X100X88D DWV JUNC FF PL RED

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## FITTINGS

### DWV FITTINGS - INSPECTION OPENINGS

ITEM CODE	ITEM DESCRIPTION
D054100	100 DWV INS/OPENING FF
D054100EC	100 DWV INS/OPENING FF CW EXP COUP
D054150	150 DWV INS/OPENING FF
D055100	100 DWV INS/OPENING MF

### DWV FITTINGS - CAPS

ITEM CODE	ITEM DESCRIPTION
D10550	50 DWV CAP PUSH ON
D10565	65 DWV CAP PUSH ON
D105100	100 DWV CAP PUSH ON
D105150	150 DWV CAP PUSH ON
D109100	100 DWV ACCESS CAP THREADED
D109150	150 DWV ACCESS CAP THREADED

### DWV FITTINGS - COLLARS

ITEM CODE	ITEM DESCRIPTION
127100	100 DWV COLLAR M
128100	100 DWV COLLAR MF PAN ADJ
D131100	100 DWV COLLAR FINISHING

### DWV FITTINGS - COUPLINGS

ITEM CODE	ITEM DESCRIPTION
D05740	40 DWV COUP FF
D05750	50 DWV COUP FF
D05765	65 DWV COUP FF
D057100	100 DWV COUP FF
D057150	150 DWV COUP FF
D058100	100 DWV COUP THREADED
D058150	150 DWV COUP THREADED
D0674040	40X1.50IN DWV COUP FI
D0675050	50X2.00IN DWV COUP FI
D0695050	50X2.00IN DWV ADAPT FI

### DWV FITTINGS - TAPERS

ITEM CODE	ITEM DESCRIPTION
D0725040	50X40 DWV TAPER MF LEVEL INV
D0726540	65X40 DWV TAPER MF LEVEL INV
D0726550	65X50 DWV TAPER MF LEVEL INV
D07210050	100X50 DWV TAPER MF LEVEL INV
D07210065	100X65 DWV TAPER MF LEVEL INV
D07210080	100X80 DWV TAPER MF LEVEL INV

### DWV FITTINGS - TAPERS

ITEM CODE	ITEM DESCRIPTION
D072150100	150X100 DWV TAPER MF LEVEL INV

### DWV FITTINGS - RISERS

ITEM CODE	ITEM DESCRIPTION
D04885444	80X50X40 DWV RISER MF 4WAY
	1X50/3X40
D048105554	100X50X40X88D DWV RISER MF 4WAY
	3X50/1X40
D048105544	100X50X40X87D DWV RISER MF 4WAY
	2X50/2X40

### DWV FITTINGS - REDUCERS

ITEM CODE	ITEM DESCRIPTION
D0735040	50X40 DWV REDUCER
D0736540	65X40 DWV REDUCER
D0736550	65X50 DWV REDUCER
D07310040	100X40 DWV REDUCER
D07310050	100X50 DWV REDUCER
D07310065	100X65 DWV REDUCER
D07310080	100X80 DWV REDUCER
D073150100	150X100 DWV REDUCER
D12210050	100X50 DWV REDUCER IN PIPE

### DWV FITTINGS - TRAPS

ITEM CODE	ITEM DESCRIPTION
D0868065	80X65 DWV TRAP PL ADJ F/WASTE GULLY
	P TRAP
15910050	100X50 DWV TRAP P PALAZZI
15910065	100X65 DWV TRAP P PALAZZI
D083100	100 DWV TRAP FF ADJ DISCONN

### DWV FITTINGS - PP TRAPS

ITEM CODE	ITEM DESCRIPTION
T00140	40 PP TRAP S&P COMBINATION
T00150	50 PP TRAP S&P COMBINATION
T00340	40 PP TRAP P STANDARD
T00350	50 PP TRAP P STANDARD
T01450300	50X300 PP D/BOWL SINK CONN

### DWV FITTINGS - Floor Flange

ITEM CODE	ITEM DESCRIPTION
D07840	40 DWV FLOOR FLANGE
D07850	50 DWV FLOOR FLANGE
D07865	65 DWV FLOOR FLANGE
D078100	100 DWV FLOOR FLANGE

### STORMWATER FITTINGS - BENDS

ITEM CODE	ITEM DESCRIPTION
W0029015	90X15D SW BEND FF
W0029022	90X22.5D SW BEND FF
W0029045	90X45D SW BEND FF
W0029090	90X90D SW BEND FF
W00215015	150X15D SW BEND FF
W00215045	150X45D SW BEND FF
W00215090	150X90D SW BEND FF
W0039015	90X15D SW BEND MF
W0039022	90X22.5D SW BEND MF
W0039045	90X45D SW BEND MF
W00315045	150X45D SW BEND MF

### STORMWATER FITTINGS - JUNCTIONS

ITEM CODE	ITEM DESCRIPTION
W0249045	90X45D SW JUNC FF
W0249090	90X90D SW JUNC FF
W02415045	150X45D SW JUNC FF
W02415090	150X90D SW JUNC FF
W025151045	150X100X45D SW JUNC FF RED

### STORMWATER FITTINGS - CAP

ITEM CODE	ITEM DESCRIPTION
W10990	90 SW CAP THREADED

### STORMWATER FITTINGS - COUPLING

ITEM CODE	ITEM DESCRIPTION
W05890	90 SW COUP FF
W0619075	90X75 SW COUP RED

### STORMWATER FITTINGS - GRATES

ITEM CODE	ITEM DESCRIPTION
W15590	90 SW GRATE

### STORMWATER FITTINGS - BUSH

ITEM CODE	ITEM DESCRIPTION
W07390100	100X90 SW BUSH RED





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Based on extensive research and subsequent customer feedback, we have implemented the iPLEDGE program to maximise service performance and deliver the best customer experience possible.

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The benefits from our iPLEDGE include:

- ✓ **Commitment to keeping our core range stocked**
- ✓ **Dependable stock delivery, giving you and your customers the confidence they need**
- ✓ **Streamlined back order handling and management**
- ✓ **Effective order status communication keeping you informed, and your customers in the loop**
- ✓ **Flexible options allowing you to collect or arrange couriers for urgent orders**
- ✓ **Rapid responses to phone queries, quotes and credit processing**



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VISIT: **WWW.IPLEX.COM.AU/ IPLEDGE**

CALL: **13 18 40**